



Background

As a leading professional services and consulting firm, EY relies on a trusted partner to manage its intricate linguistic needs. Global Voices has been a trusted language partner for years, leveraging years of expertise in providing high-volume, multi-language document translations with precision and agility. With EY's diverse requirements in mind, Global Voices has established a dedicated team of account and project Managers, fostering a close relationship to precisely understand and address every need. This specialised team adeptly handles complex tasks, ensuring rapid turnaround times without compromising quality. Daily collaboration between EY and Global Voices expedites urgent requests, ensuring business-critical objectives are met promptly. Since 2014, Global Voices has been an integral partner to EY, completing over 1,400 projects in 30+ languages across Europe, the Nordics, APAC, and the Middle East. Recognised for our unparalleled support, our continued collaboration with EY, evident through contract renewals, speaks volumes about our commitment to excellence.

Challenge

High volume of documents to translate into multiple languages, often at short notice and on a regular, daily basis.

Outcomes

- Global Voices has many years of experience supporting large financial institutions across the world, including the Big 4, with language services such as translation and interpretation. These years of experience have resulted in a deep understanding of this sector and the importance of highly accurate translation that captures not only the technical specificities but also the local tone required.
- The dedicated team of project and account managers simplify EY's operations by project managing complex tasks, such as translating source documents into several target languages, whilst keeping delivery lead times short and quality high.
- Our close collaboration on over 1,400 projects has been recognised by the renewal of the contracts that we have in place to support EY and its customers.



+44 (0) 845 130 1170



info@globalvoices.com



www.globalvoices.com