



Language Services Provided to **ExxonMobil**

Service: Translation

Background

As one of the largest publicly traded international oil and gas operations, ExxonMobil's commitment to safety is not just a statement but a deeply ingrained ethos. They envisioned injury free worksites, striving relentlessly for zero accidents. To bring this vision to fruition, ExxonMobil sought a partnership with Global Voices, aiming to educate their diverse workforce, comprising Global Health and Safety Contractors, in health and safety procedures. This venture demanded the translation of crucial training materials into 35 languages, including Spanish, French, Italian, Dutch, Polish, Japanese and German. The project encompassed a comprehensive training approach: Computer-Based Training (CBT), Face-to-Face Interpretation, and the translation of all content into the specified languages.

Challenge

Bridge language barriers into 35 different languages, to embed a safety ethos intrinsic to ExxonMobil's operations worldwide.

Outcomes

- Imparted essential knowledge defined the safety culture and explained how supervisors' leadership behaviours drive and sustain it.
- Detailed the direct influence of the company's unwavering commitment to safety on the behaviour of the workforce.
- Illustrated how culture serves as the driving force behind exemplary safety performance.
- Described the robust safety culture at ExxonMobil sites and elucidated how culture amplifies the effectiveness of Operational Integrity Management System (OIMS).



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