



Language Services Provided to **KOMORI**

Service: Interpretation

Background

Komori Italia, a key player in industrial printing, faced a unique challenge: ensuring seamless communication between Italian and Japanese teams during the installation of money printing machines for the Bank of Italy. Global Voices stepped in to enable flawless communication and allow Komori to establish a strong and enduring partnership with the Bank of Italy, a crucial client for their business. We have consistently provided the same interpreter for each event between the two companies, ensuring that familiarity and knowledge of the content and innerworkings is kept the same year after year. By providing precise interpretation, we enabled the Italian team to comprehend the nuances of installing money printing machines safely and efficiently, fostering compliance and ensuring the Bank of Italy could utilise Komori's machinery to its full potential.

Challenge

Facilitate communication among multiple languages, including Italian, Hungarian and French during a crucial conference.

Provide interpretation services that would enable productive discussions and collaboration.



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Benefits

- Komori Italia was not only able to work effectively with the Bank of Italy but also establish a longstanding partnership based on mutual understanding and trust.
- Bank of Italy could utilise Komori's machines with confidence.
- Consistent quality of our interpretation services became a testament to our commitment to excellence, reinforcing our client's confidence in our capabilities.
- By providing expert interpreters consistently over three years, we facilitated vital installations and nurtured a strong business relationship between Komori Italia and the Bank of Italy.