



Services provided for:



Service: interpretation

Background

In 2019, Global Voices had the privilege of collaborating with Kuehne + Nagel International AG, a leading global transport and logistics company, to provide simultaneous interpretation services from French into English. This partnership aimed to facilitate seamless communication at Kuehne + Nagel's annual conference, which brought together staff and managers from the UK and Germany. The equipment included installation of an isolation booth equipped with monitors and cameras to facilitate seamless interpretation, provision of 100 receivers for attendees to access real-time translated content. deployment of a skilled technician on-site to manage technical aspects and troubleshoot any issues promptly, integration of two microphones and a headset microphone for speakers to ensure optimal audio quality and utilisation of a 55" screen with remote control for the speaker on stage, enhancing visibility and engagement.

Challenge

With Kuehne + Nagel's stature as a 40 billion-dollar company and the multinational nature of the event, the stakes were high. The conference required simultaneous interpretation to bridge language gaps effectively, ensuring all attendees could fully engage and participate.

Outcome

- Attendees from the UK and Germany were able to participate fully in the conference, regardless of their language proficiency.
- The seamless interpretation facilitated meaningful exchanges of ideas, contributing to the success of the event.
- Our technical expertise and dedication to quality ensured smooth operations throughout the three-hour conference, enhancing overall satisfaction among attendees.
- By breaking language barriers, our simultaneous interpretation services played a crucial role in fostering collaboration and driving Kuehne + Nagel's objectives forward.



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