



Background

SOS Villaggi Bambini, is dedicated to supporting the growth of every child in a family environment. With a mission to contribute to the development of communities and build a brighter future for children, the organisation sought the assistance of Global Voices to facilitate communication in a crucial online training event. They aimed to conduct an online training event where Romanian volunteers would engage with children, delivering critical information about the impact of war. The goal was to equip these volunteers with the knowledge and skills necessary to address the needs of Ukrainian refugees. Global Voices assembled a team of interpreters to provide simultaneous interpretation services to ensure seamless communication during the online training event.

Challenge

Not only the sensitive nature of the topic but also the linguistic diversity involved.

Needed cultural sensitivity and accuracy.

Benefits

- The online training event allowed Romanian volunteers to engage with children effectively, addressing the complex topic of war and its impact.
- Romanian volunteers, equipped with the knowledge gained, were able to effectively tackle the crisis of Ukrainian refugees. The ability to communicate in a culturally sensitive manner, facilitated by the interpretation services, played a crucial role in providing support to those in need.
- This collaboration allowed for the pooling of resources, expertise, and efforts, creating a more comprehensive and effective response to the challenges posed by the Ukrainian refugee crisis.



+44 (0) 845 130 1170



info@globalvoices.com



www.globalvoices.com