



## Background

Southampton City Council stands as a cornerstone in fostering community well-being, addressing critical issues, and ensuring the safety of its residents. As a pivotal force in safeguarding vulnerable individuals the council shoulders the responsibility of intervening in cases involving children and adults facing dangers related to self-harm, substance abuse or violent behaviour. The translated documents, pertaining to Legal and Risk Outside the Home, serve as the bedrock for intervention strategies and are pivotal in charting the path to the well-being of these vulnerable individuals. Since 2019, Global Voices has stood as a steadfast ally to Southampton City Council, engaging in a monumental effort to translate over 1 million words into various languages, including rare ones. These translations, coupled with our expert interpretation services, have played a pivotal role in aiding the council's intervention strategies for individuals teetering on the edge of dangerous paths.

## Challenge

Navigating through sensitive cases involving individuals at risk of harming themselves or others often requires a multifaceted approach, often entailing the translation and interpretation of crucial documents.

## Outcomes

- Global Voices ensures that vital documents relating to legalities and risk assessments are accurately translated, enabling effective communication and informed decision-making.
- Our interpreters, adept in handling sensitive situations, bridge the language gap, facilitating dialogues crucial to the well-being and future of these individuals and their families.
- The translation of these pivotal documents into multiple languages has been a linchpin in the council's efforts to address risks faced by vulnerable individuals.
- By providing clear, accessible information, we have contributed significantly to early interventions that redirect lives away from paths marred by self-harm, drug abuse, or violence.



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